



Lincolnville Telephone Company
Family of companies
serving Maine's
Telecommunications needs since 1904

133 Back Meadow Road
Nobleboro, ME 04555-9254
207-563-9911



June 15, 2012

Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Received & Inspected

JUN 20 2012

FCC Mail Room

Universal Service Administrative Company
2000 L Street, NW, Suite 200
Washington, DC 20036

Administrative Director
Maine Public Utilities Commission
State House Station 18
Augusta, ME 04333-0018

Re: (FCC) WC Docket No. 10-90 Filings Pursuant to FCC Rules §54.313 by Lincolnville Networks, Inc.

Enclosed are the following:

- Information and Certifications pertaining to §54.313(a)(2) through §54.313(a)(6)
- Copy of MPUC Service Quality Report, including report of outages (there were none) pursuant to FCC §54.313(a)(2) and report of unfulfilled service requests (there were none) pursuant to FCC §54.313(a)(3).

Please contact me with any questions.

Sincerely,

James A Sanborn
Controller
Lincolnville Networks, Inc.
207-563-9911
jims@lintelco.net

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Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6)

WC Docket No. 10-90

§ 54.313(a)(2) – Outage reporting

☐ My company was not required to collect this information in 2011.

☒ My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(3) – Unfulfilled service requests

☐ My company was not required to collect this information in 2011.

☒ My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(4) – Customer complaints per 1000 connections

☒ My company was not required to collect this information in 2011.

☐ My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(5) – Service quality standards and consumer protection rules

I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Ability to function in emergency situations

I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

I am authorized to make this certification on behalf of the company named above and, to the best of my knowledge the information reported on this form is accurate. This certification is for the study area(s) listed below. **(Please enter your Company Name, State and Study Area Code)**

Company Name	State	Study Area Code
Lincolnville Networks, Inc.	Maine	100003

(If necessary, attach a separate list of additional study areas and check this box.)

☐

Signed



[Signature of Corporate Officer]

Date:

6/15/12

SHIRLEY P MANNING

[Printed Name of Corporate Officer]

PRESIDENT

[Title of Corporate Officer]

Carrier's Name Lincolnville Networks, Inc.

Carrier's Address 133 Back Meadow Road, Nobleboro, ME 04555

Carrier's Telephone Number (207) 563-9911

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Service Quality

Report Period: Quarter 4 of 2011

For a description of each of the service quality measures see [glossary](#).

Performance Area	Oct	Nov	Dec	Current Quarter	Prior Quarter	2nd Quarter Prior	3rd Quarter Prior	Rolling Average
Number of Network Trouble Reports (Res and Bus)	0	2	1	3	0	11	8	5.5
Number of Lines	1682	1671	1669	5022	5100	5114	5144	5095
Network Trouble Report Rate per 100 Lines	0	0.11	0.05	0.05	0	0.21	0.15	0.10
Total Troubles not cleared within 24 hours (Res and Bus)	0	0	0	0	0	0	0	0
Total Number of Troubles	9	3	6	18	19	20	16	18.25
Percentage of Total Troubles not cleared within 24 hours	0%	0%	0%	0%	0%	0%	0%	0%
Total Install appts. not met comp reasons (Res and Bus)	0	0	0	0	0	0	0	0
Total Install Appointments	12	10	2	24	28	24	26	25.5
Percentage of Total Install appts. not met comp reasons	0%	0%	0%	0%	0%	0%	0%	0%
Total Number of Delay Days	0	0	0	0	0	0	0	0
Total Number of Missed Appts.	0	0	0	0	0	0	0	0
Average Number of Delay Days	-	-	-	-	-	-	-	-
Major Service Outage	0	0	0	0	0	0	0	Rolling Total: 0

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